

STATE OF ILLINOIS OFFICE OF THE AUDITOR GENERAL

Frank J. Mautino, Auditor General

SUMMARY REPORT DIGEST

ENVIRONMENTAL PROTECTION AGENCY

Compliance Examination

Release Date: July 14, 2021

For the Two Years Ended June 30, 2020

FINDINGS THIS AUDIT: 18				AGING SCHEDULE OF REPEATED FINDINGS			
	New	<u>Repeat</u>	<u>Total</u>	Repeated Since	Category 1	Category 2	Category 3
Category 1:	1	0	1			20-5, 20-6,	
Category 2:	9	8	17	2018		20-8, 20-9,	
						20-10	
Category 3:	0	0	0	2014		20-1, 20-3	
TOTAL	10	8	18	1994		20-4	
FINDINGS L	FINDINGS LAST AUDIT: 10						

SYNOPSIS

- (20-2) The Agency did not exercise adequate internal control over its automobiles.
- (20-4) The Agency failed to maintain proper controls over personal services.
- (20-5) The Agency did not comply with the Grant Accountability and Transparency Act and the Illinois Administrative Code requirements for grant administration and monitoring.
- (20-15) The Agency has not implemented adequate practices and controls to protect confidential information.

Category 1: Findings that are material weaknesses in internal control and/or a qualification on compliance with State laws and regulations (material noncompliance).
Category 2: Findings that are significant deficiencies in internal control and noncompliance with State laws and regulations.
Category 3: Findings that have no internal control issues but are in noncompliance with State laws and regulations.

ENVIRONMENTAL PROTECTION AGENCY COMPLIANCE EXAMINATION For the Two Years Ended June 30, 2020

EXPENDITURE STATISTICS	2020	2019	2018
Total Expenditures	\$ 743,368,944	\$ 868,974,744	\$ 938,908,171
OPERATIONS TOTAL % of Total Expenditures	\$ 152,358,381 20.5%	\$ 162,067,679 18.7%	\$ 173,626,147 18.5%
Personal Services Other Payroll Costs (FICA, Retirement) All Other Operating Expenditures	27,834,079 23,713,605 100,810,697	30,598,222 24,089,080 107,380,377	31,021,631 22,805,795 119,798,721
AWARDS AND GRANTS % of Total Expenditures	\$ 591,010,563 79.5%	\$ 706,907,065 81.3%	\$ 765,282,024 81.5%
Total Receipts	\$ 783,164,221	\$ 782,131,326	\$ 936,834,196
Average Number of Employees	610	608	615

AGENCY DIRECTOR
During Examination Period: Alec Messina (through 1/20/19), John J. Kim, Acting (1/21/19-5/30/19), John J. Kim
(effective 5/31/19)
Currently: John J. Kim

FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

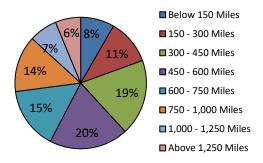
INADEQUATE CONTROLS OVER STATE VEHICLES

The Environmental Protection Agency (Agency) did not exercise adequate internal control over its automobiles. As of June 30, 2020, the Agency had 157 vehicles.

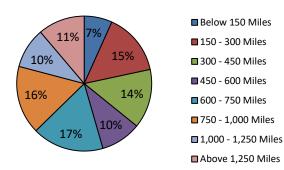
During testing, some of the more significant issues noted by the auditors are as follows:

• The Agency had not performed an analysis of its automobiles to determine whether maintaining each vehicle could be justified as the most cost effective solution for the specific operational needs of the Agency. The auditors analyzed the total activity of the Agency's 157 vehicles used during Fiscal Years 2019 and 2020. The Agency's vehicles traveled between 23 and 33,489 miles during Fiscal Year 2019 and between 48 and 33,029 miles during Fiscal Year 2020, with the following charts showing the average monthly vehicle utilization:

FY19 PERCENTAGE OF AGENCY VEHICLES BY AVERAGE MILEAGE PER MONTH



FY20 PERCENTAGE OF AGENCY VEHICLES BY AVERAGE MILEAGE PER MONTH



Analysis of automobiles not performed by Agency

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Further, we noted the following apparently underutilized vehicles during Fiscal Years 2019 and 2020:

Fiscal Year 2019

Year	Make	Odometer on 6/30/19	FY19 Total Usage	FY19 Average Monthly Usage
1998	FORD	75,190	250	21
2001	DODGE	123,763	868	72
2002	CHEVY	125,198	1,483	124
2002	FORD	102,873	318	27
2007	DODGE	149,769	1,612	134
2007	DODGE	207,380	125	10
2007	FORD	98,165	1,459	122
2007	FORD	29,562	973	81
2008	FORD	54,604	1,651	138
2008	FORD	100,387	1,204	100
2010	CHEVY	94,338	933	78
2011	CHEVY	25,297	994	83

Fiscal Year 2020

Year	Make	Odomete r on 6/30/20	FY20 Total Usage	FY20 Average Monthly Usage
1998	FORD	75,475	285	34
2001	CHEVY	103,723	722	85
2002	CHEVY	126,085	887	104
2007	DODGE	207,452	72	8
2007	DODGE	210,783	253	30
2007	DODGE	150,342	573	67
2007	FORD	99,417	1,252	147
2008	ΤΟΥΟΤΑ	137.392	998	117
2010	CHEVY	94,789	451	53

Vehicles were underutilized

- The Agency did not ensure its vehicles were properly maintained during the examination period. The auditors reviewed the maintenance records for 37 vehicles and noted the following:
 - Ten (27%) vehicles tested did not have routine oil changes during the examination period.
 - Four (11%) vehicles tested received oil changes from 1,065 to 9,825 miles past the allowed oil change interval.
 - Ten (27%) vehicles tested did not receive tire rotations at the required intervals.
 - Seven (19%) vehicles tested did not undergo an annual inspection during the examination period.
- The Agency did not timely and properly report vehicle assignments to the Department of Central Management Services (CMS).
 - Five of 14 (36%) employees assigned State vehicles were not reported on the Fiscal Year 2019 Annual Report on Individually Assigned Vehicles submitted to CMS.
 - The two changes (100%) to vehicle assignments during the examination period were not reported to CMS as required. (Finding 2, pages 14-19) **This finding has been repeated since 2014.**

We recommended the Agency perform an analysis of its automobiles to determine whether each vehicle can be justified as the most effective solution for the Agency's specific operational needs. We also recommended the Agency review its internal controls over monitoring its fleet to ensure vehicles receive timely maintenance. We further recommended the Agency develop a monitoring process to ensure all employee vehicle assignments and changes are timely and properly reported to CMS.

Agency officials agreed with the finding.

INADEQUATE CONTROLS OVER PERSONAL SERVICES

The Agency failed to maintain proper controls over personal services.

During testing, some of the more significant issues noted by the auditors are as follows:

Untimely or no oil changes

Tire rotations not received at required intervals

No annual inspections

Employees assigned State vehicles not reported

Changes to vehicle assignments not reported

Agency officials agreed

Performance evaluations not performed

Missing withholding authorizations for union dues

Form I-9 not signed

Employer's share of group insurance not paid

Overtime and EET time not properly approved

Agency officials agreed

- Eight of 40 (20%) employees tested did not have performance evaluations for the evaluation period tested. Additionally, 22 of 40 (55%) employees tested had performance evaluations not completed within the required timeframe. The delinquencies ranged from one to 286 days late.
- Five of 40 (13%) employee files tested had missing withholding authorizations for union dues.
- For two of 40 (5%) employee files tested, the employer's section of the Form I-9 was not completed and signed by the Agency's authorized representative.
- For two of eight (25%) employees tested who were on leaves of absence (LOA), the Agency did not pay the employer's share of group insurance for one and two semi-monthly pay periods.
- For 12 of 40 (30%) employees tested, 20 requests for 16 hours of equivalent earned time (EET) and 60 hours of overtime were not properly approved by the supervisors. Documentation showed these requests were approved from two to 13 days after the overtime was worked or the request was submitted. In addition, for 14 of 40 (35%) employees tested, 30 requests for 149 hours of EET and 110 hours of overtime were submitted from two to 21 days after the overtime was worked. This finding has been repeated since 1994. (Finding 4, pages 22-26)

We recommended the Agency take appropriate action to ensure performance evaluations are conducted annually and in a timely manner. We also recommended the Agency ensure personnel files contain all required documentation including payroll deduction and withholding forms and completed I-9 forms and obtain missing documents from the employees. We further recommended the Agency develop and implement procedures on monitoring of the monthly reimbursement reports to ensure the employer's share of group insurance is paid for employees who are on unpaid leave of absence. In addition, we recommended the Agency ensure overtime requests are timely submitted, properly approved in advance, and pre-approval is documented and maintained.

Agency officials agreed with the finding.

INADEQUATE CONTROLS OVER AWARDS AND GRANTS

The Agency did not comply with the Grant Accountability and Transparency Act and the Illinois Administrative Code requirements for grant administration and monitoring.

The Agency expended over \$707 million (81%) and \$591 million (80%) for awards and grants of its total expenditures of

	approximately \$869 million and \$743 million during Fiscal Year 2019 and Fiscal Year 2020, respectively. The auditors sampled ten grant programs and selected 40 grant agreements totaling \$29,446,057 for testing.		
	During testing, some of the more significant issues noted by the auditors are as follows:		
Progress reports were submitted late	• Forty-five of 249 (18%) progress reports tested were submitted to the Agency from 10 to 565 days late.		
Progress reports were not submitted	• Thirty-eight of 249 (15%) progress reports tested were not submitted to the Agency by the grantee.		
No review by Agency	• Seventy-eight of 249 (31%) progress reports tested did not have evidence of a review by Agency personnel.		
No letters sent to withhold payment for noncompliance	• For 29 of 40 (73%) grants agreements tested, the grantees were not in compliance with grant terms and conditions regarding monthly reports, and the Agency did not send notifications to the awardees that payments will be withheld for noncompliance of the grant agreement requirements.		
No Agency rules to address late reports	In addition, the Agency did not have rules for addressing late financial and performance reports by grantees as required. (Finding 5, pages 27-28)		
	We recommended the Agency strengthen its controls to ensure it timely reviews grantees' required reports and maintains documentation of those reviews. We also recommended the Agency implement rules and procedures to comply with the Grant Accountability and Transparency Act and the Illinois Administrative Code's requirements for grant monitoring and grant compliance enforcement.		
Agency officials agreed	Agency officials agreed with the finding.		
	LACK OF CYBERSECURITY PROGRAMS AND PRACTICES		
	The Agency has not implemented adequate practices and controls to protect confidential information.		
	During our examination of the Agency's cybersecurity program, practices, and control of confidential information, we noted the Agency had not:		
Appropriate security structure not established	• Ensured an appropriate security structure, including responsibilities over cybersecurity, had been established to manage and monitor the regulatory, legal, environmental and operational requirements.		

No formal security program

Formal risk assessment not completed

Confidential information not adequately safeguarded

No policy for sanitizing electronic media prior to disposal

No formal policy for granting access to systems

• Developed a formal security program (policies and procedures) to ensure its resources and data were adequately protected.

- Completed a formal comprehensive risk assessment of its computing resources to identify confidential or personal information to ensure such information is protected from unauthorized disclosure.
- Classified its data to identify and ensure adequate protection of information. Additionally, the Agency had not ensured all confidential information was adequately safeguarded through encryption or redaction.
- Established a policy for ensuring electronic media is adequately sanitized prior to disposal.
- Established a formal policy for granting access to systems and applications, including procedures for documenting access requests and approvals. Our testing noted one of two (50%) users had excessive access rights to an application. (Finding 15, pages 48-49)

We recommended the Agency:

- Establish an appropriate security structure, including responsibilities over cybersecurity to manage and monitor the regulatory, legal, environmental and operational requirements.
- Develop a formal security program (policies and procedures) to ensure its resources and data are adequately protected.
- Complete a formal comprehensive risk assessment of its computing resources to identify confidential or personal information to ensure such information is protected from unauthorized disclosure.
- Classify its data to identify and ensure adequate protection of information. Additionally, the Agency should ensure all confidential is adequately safeguarded through encryption or redaction.
- Establish a policy for ensuring electronic media is adequately sanitized prior to disposal.
- Establish access provisioning procedures to ensure requested access is adequately documented and approved and subsequently removed when no longer needed. Additionally, the Agency should review access rights on a periodic basis to ensure access is appropriate.

Agency officials agreed with the finding.

OTHER FINDINGS

The remaining findings pertain to inadequate controls over census data, accounts receivable, monthly reconciliations, refunds and Agency Fee Imposition reporting, voucher processing, and review of service providers; noncompliance with statutory requirements in providing public notices and administrative

Agency officials agreed

citation warning notice, the Consumer Electronics Recycling Act, statutory reporting requirements, application and permit requirements, and the Fiscal Control and Internal Auditing Act; statutory task force requirements; and inadequate disaster recovery planning and testing. We will review the Agency's progress towards the implementation of our recommendations in our next compliance examination.

ACCOUNTANT'S OPINION

The accountants conducted a compliance examination of the Agency for the two years ended June 30, 2020, as required by the Illinois State Auditing Act. The accountants qualified their report on State compliance for Finding 2020-001. Except for the noncompliance described in this finding, the accountants stated the Agency complied, in all material respects, with the requirements described in the report.

This compliance examination was conducted by Roth and Company, LLP.

SIGNED ORIGINAL ON FILE

JANE CLARK Division Director

This report is transmitted in accordance with Section 3-14 of the Illinois State Auditing Act.

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FRANK J. MAUTINO Auditor General

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