

# STATE OF ILLINOIS OFFICE OF THE AUDITOR GENERAL

Frank J. Mautino, Auditor General

# SUMMARY REPORT DIGEST

# **ILLINOIS GAMING BOARD**

Financial Audit – State Gaming Fund for the Year Ended June 30, 2016 and Compliance Examination for the Two Years Ended June 30, 2016 Release Date: March 23, 2017

FINDINGS THIS AUDIT: 7				AGING SCHEDULE OF REPEATED FINDINGS						
	New	<u>Repeat</u>	<u>Total</u>	<b>Repeated Since</b>	Category 1	Category 2	Category 3			
Category 1:	0	1	1	2014	3	4, 7				
Category 2:	1	5	6	2012		2, 5, 6				
Category 3:	0	0	0							
TOTAL	1	6	7							
FINDINGS I	FINDINGS LAST AUDIT: 15									

# **SYNOPSIS**

- (2016-003) The Board did not obtain or perform internal control reviews of the external service provider used to process video gaming revenue.
- (2016-002) The Board did not maintain adequate controls over personal services.
- (2016-001) The Board was not in compliance with the Fiscal Control and Internal Auditing Act.

Category 1: Findings that are material weaknesses in internal control and/or a qualification on compliance with State laws and regulations (material noncompliance).
Category 2: Findings that are significant deficiencies in internal control and noncompliance with State laws and regulations.
Category 3: Findings that have no internal control issues but are in noncompliance with State laws and regulations.

{Financial information and Activity Measures are summarized on next page.}

#### ILLINOIS GAMING BOARD FINANCIAL AUDIT - STATE GAMING FUND For the One Year Ended June 30, 2016 AND COMPLIANCE EXAMINATION For the Two Years Ended June 30, 2016

EXPENDITURE STATISTICS		2016		2015		2014	
Total Expenditures	\$	141,853,521	\$	143,082,978	\$	145,355,146	
OPERATIONS TOTAL	\$	49,188,411	\$	48,279,838	\$	48,532,544	
% of Total Expenditures	φ	34.7%	φ	48,279,838	φ	48,552,544 33.4%	
Personal Services		9,706,974		9,474,351		9,339,952	
Other Payroll Costs (FICA, Retirement)		7,203,973		6,433,768		6,205,646	
All Other Operating Expenditures		32,277,464		32,371,719		32,986,946	
AWARDS AND GRANTS	\$	92,665,110	\$	94,803,140	\$	96,822,602	
% of Total Expenditures	+	65.3%	Ŧ	66.3%	Ŧ	66.6%	
Total Receipts	\$	803,794,714	\$	747,903,081	\$	674,079,549	
Average Number of Employees (Not Examined)		172		170		159	
STATE GAMING FUND							
REVENUES, EXPENDITURES AND CHANGES IN							
FUND BALANCE (in thousands)		2016		2015		2014	
Revenues	<b>.</b>		<b>.</b>	400.000	<b>.</b>		
Riverboat taxes	\$	485,024	\$	498,309	\$	516,540	
Licenses and fees		4,503		4,435		4,357	
Other		68		<u> </u>		520.808	
Total		489,595		502,750		520,898	
Expenditures		40.245		10 106		46.024	
Public protection and justice Intergovernmental		49,245 92,665		48,186 94,803		46,934 96,823	
Health and social services		92,003 496		94,803 767		90,823 843	
Capital outlays		490		6		043	
Total		142,406		143,762		144,600	
Other sources (uses) of financial resources		142,400		145,702		144,000	
Transfers-out to Education Assistance Fund		(347,189)		(358,988)		(376,298)	
Net change in fund balance	\$		\$	-	\$	-	
STATE GAMING FUND							
BALANCE SHEET (in thousands)		2016		2015		2014	
Assets		2010		2010			
Cash equity with State Treasurer	\$	49,004	\$	44,995	\$	45,908	
Taxes and other receivable, net	Ψ	1,844	Ψ	1,816	Ψ	1,856	
Total	\$	50,848	\$	46,811	\$	47,764	
Liabilities		,	_			,	
Accounts payable and accrued liabilities	\$	1,691	\$	1,065	\$	1,058	
Intergovernmental payables	·	9,470		9,963		10,066	
Due to State fiduciary funds		339		357		289	
Due to other funds		39,348		35,337		36,287	
Due to component units		-		89		64	
Total		50,848		46,811		47,764	
Committed Fund Balance	\$	-	\$	-	\$	-	
SELECTED ACTIVITY MEASURES		Calendar Year		Calendar Year		Calendar Year	
	C		C				
SELECTED ACTIVITY MEASURES (Not Examined)	C	alendar Year 2015		2014		2013	
(Not Examined) Number of Riverboat Licensees	C	<b>2015</b> 10		<b>2014</b> 10		10	
(Not Examined) Number of Riverboat Licensees Gross Receipts	C \$	<b>2015</b> 10 1,438,029,348	\$	<b>2014</b> 10 1,463,418,253	\$	10 1,551,311,772	
(Not Examined) Number of Riverboat Licensees Gross Receipts Number of Admissions		<b>2015</b> 10		<b>2014</b> 10		10	
(Not Examined) Number of Riverboat Licensees Gross Receipts Number of Admissions Riverboat Taxes	\$	<b>2015</b> 10 1,438,029,348 12,929,868	\$	2014 10 1,463,418,253 13,518,053	\$	10 1,551,311,772 14,891,745	
(Not Examined) Number of Riverboat Licensees Gross Receipts Number of Admissions Riverboat Taxes State Share		2015 10 1,438,029,348 12,929,868 403,167,011		2014 10 1,463,418,253 13,518,053 413,813,942		10 1,551,311,772 14,891,745 444,205,433	
(Not Examined) Number of Riverboat Licensees Gross Receipts Number of Admissions Riverboat Taxes State Share Local Share	\$	2015 10 1,438,029,348 12,929,868 403,167,011 84,871,612	\$	2014 10 1,463,418,253 13,518,053 413,813,942 86,786,368	\$ \$	10 1,551,311,772 14,891,745 444,205,433 92,493,705	
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# FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

# INTERNAL CONTROL REVIEWS OF EXTERNAL SERVICE PROVIDERS NOT OBTAINED OR PERFORMED

The Board did not obtain or perform internal control reviews of the external service provider used to process video gaming revenue.

The Board utilizes an external service provider to design, develop, implement, operate, maintain and support the secure communication of video gaming terminals across the State. However, the Board had not reviewed the Service Organization Internal Control Report to ensure the service provider's controls were suitable. The Board received approximately \$234,811,500 and \$301,903,400 in FY15 and FY16, respectively in video gaming revenue. (Finding 3, pages 14-15)

We recommended the Board obtain or perform independent reviews of internal controls associated with outsourced systems at least annually. The independent reviews should include an assessment of the following five key system attributes, as applicable:

- Security The system is protected against both physical and logical unauthorized access.
- Availability The system is available for operation and use as committed or agreed.
- Processing integrity System processing is complete, accurate, timely and authorized.
- Confidentiality Information designated as confidential is protected as committed or agreed.
- Privacy Personal information is collected, used, retained, disclosed and disposed of in conformity Department requirements.

We also recommended the Board review the report, assess the effect of any noted deficiencies, and identify and implement any compensating controls. The Board's reviews and corrective actions taken by the service provider should be documented and maintained.

Board personnel stated the Board has begun the process of reviewing the internal controls of the external service provider however, the review has not been documented. The Board will begin documenting the review on a go-forward basis to validate the process has been performed.

# No Service Organization Internal Control Report obtained

Board agreed with auditors

# **INADEQUATE CONTROLS OVER PERSONAL** SERVICES

The Board did not maintain adequate controls over personal services.

During testing, we noted the following:

- Two of 25 (8%) personnel files tested did not contain performance evaluations that were completed in a timely manner. The evaluations were completed from 165 to 227 days after the employee's anniversary date.
- The Board did not fully comply with the State Officials and Employees Ethics Act (Act) and the Board's Employee Handbook (Handbook). Five of 25 (20%) employees selected for testing did not sign-in and/or sign-out during their regular scheduled shift.
- Two of 25 (8%) employees' time sheets did not agree to the attendance records for time off.

# (Finding 2, pages 12-13) This finding has been repeated since 2012.

We recommended the Board conduct timely annual performance evaluations and comply with the Act regarding proper timekeeping, and ensure employee timesheets agree to attendance records.

Board personnel agreed with our recommendation and stated it will continue to be the Board's goal to conduct timely performance evaluations as well as ensure all employees signin and/or sign-out during their regular scheduled shift and maintain time sheets which agree to detailed attendance records for time off. (For the previous Department response, see Digest Footnote #1.)

# NONCOMPLIANCE WITH THE FISCAL CONTROL AND INTERNAL AUDITING ACT

The Board was not in compliance with the Fiscal Control and Internal Auditing Act.

The Board has not filed the fiscal control and internal auditing Fiscal control and internal auditing certification that is required. There was no other compensating review of internal controls performed during the fiscal year. (Finding 1, page 11)

> We recommended the Board complete the fiscal year 2016 certification and then comply with the requirements of the Act in subsequent years.

Board personnel agreed with the recommendation and stated the Board will complete the 2016 certification before March 31, 2017 and annually before May 1.

**Performance evaluations not** completed timely

Sign-in and/or sign-out not performed

Board agreed with auditors

Board agreed with auditors

certification not filed

#### **OTHER FINDINGS**

The remaining findings are reportedly being given attention by the Board. We will review the Board's progress towards the implementation of our recommendations in our next compliance examination.

#### **AUDITOR'S OPINION**

The auditors stated the financial statements of the Board's State Gaming Fund as of and for the year ended June 30, 2016 are fairly stated in all material respects.

#### **ACCOUNTANT'S OPINION**

The accountants conducted a compliance examination of the Board for the two years ended June 30, 2016, as required by the Illinois State Auditing Act. The accountants qualified their report on State compliance for Finding 2016-003. Except for the noncompliance described in this finding, the accountants stated the Agency complied, in all material respects, with the requirements described in the report.

This financial audit and compliance examination was conducted by BKD, LLP.

#### SIGNED ORIGINAL ON FILE

BRUCE L. BULLARD Division Director

This report is transmitted in accordance with Section 3-14 of the Illinois State Auditing Act.

#### SIGNED ORIGINAL ON FILE

FRANK J. MAUTINO Auditor General

FJM:JWF

#### **DIGEST FOOTNOTES**

#### **#1 - INADEQUATE CONTROLS OVER PERSONAL** SERVICES

2014: The Board agrees with the recommendation. It will continue to be Board's goal to conduct timely performance and probationary evaluations for all employees. (2014-008)

The Board agrees with the recommendation and has incorporated its formal timesheet policy into its revised Employee Handbook (currently in Draft form). (2014-009)

Note: Findings 2014-008 and 2014-009 were combined into one finding during the current examination.