STATE OF ILLINOIS

OFFICE OF THE AUDITOR GENERAL

Frank J. Mautino, Auditor General

SUMMARY REPORT DIGEST

ILLINOIS STUDENT ASSISTANCE COMMISSION

Compliance Examination

Release Date: April 27, 2017 For the Two Years Ended June 30, 2016

FINDINGS THIS AUDIT: 2				AGING SCHEDULE OF REPEATED FINDINGS						
	New	Repeat	<u>Total</u>	Repeated Since	Category 1	Category 2	Category 3			
Category 1:	0	0	0	2010		16-2				
Category 2:	0	1	1	2009			16-1			
Category 3:	0	1	1							
TOTAL	0	2	2							
FINDINGS LAST AUDIT: 6										

INTRODUCTION

This digest covers our Compliance Examination of the Illinois Student Assistance Commission (Commission) for the two years ended June 30, 2016. A separate Financial Audit as of and for the year ending June 30, 2016, was previously released on January 24, 2017. In total, this report contains two findings, one of which was reported in the Financial Audit.

SYNOPSIS

• (16-2) The Commission did not did not complete all required employee performance evaluations in a timely manner.

GOLDEN APPLE SCHOLARS OF ILLINOIS PROGRAM

Pursuant to the Higher Education Student Assistance Act, the Commission administers the Golden Apple Scholars of Illinois Program which is managed by the Golden Apple Foundation for Excellence in Teaching. During procedures performed, the auditors identified instances of noncompliance related to the Golden Apple Scholars of Illinois Program which is described in the separate agreed-upon procedures report.

Category 1: Findings that are material weaknesses in internal control and/or a qualification on compliance with State laws and regulations (material noncompliance).

Category 2: Findings that are significant deficiencies in internal control and noncompliance with State laws and regulations.

Category 3: Findings that have no internal control issues but are in noncompliance with State laws and regulations.

{Expenditures and Activity Measures are summarized on next page.}

ILLINOIS STUDENT ASSISTANCE COMMISSION COMPLIANCE EXAMINATION

For the Two Years Ended June 30, 2016

EXPENDITURE STATISTICS		2016		2015		2014
Total Expenditures	\$	515,935,467	\$	710,743,978	\$	756,559,066
OPERATIONS TOTAL	\$	180,095,998	\$	171,181,675	\$	168,854,690
% of Total Expenditures		34.9%		24.1%		22.3%
Personal Services		7,122,916		7,226,970		14,109,623
Other Payroll Costs (FICA, Retirement)		6,145,344		5,777,904		10,948,637
Contractual Services		7,036,271		6,808,571		4,174,707
To Support Administrative Activities		6,022,894		572,407		-
Prepaid Tuition		147,184,674		145,719,663		135,797,559
Designated Account Purchase Program		729,413		728,817		1,063,114
All Other Operating Expenditures		5,854,486		4,347,343		2,761,050
AWARDS AND GRANTS	\$	335,839,469	\$	539,562,303	\$	587,704,376
% of Total Expenditures		65.1%		75.9%		77.7%
Monetary Award Program Grant Awards		169,793,215		364,049,979		372,328,050
Golden Apple Scholars		-		6,491,769		6,467,917
All Other Awards and Grants		166,046,254		169,020,555		208,908,409
T . 15	•	355,106,000	o	348,746,000	\$	380,755,000
Total Receipts	\$	333,100,000	\$	340,740,000	Þ	200,100,000
Total Receipts Average Number of Employees (Unaudited)	\$	281	•	321	J	362
•	\$		3		J	
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands)	\$	281 2016 13,020	\$	321 2015 13,743	\$	362 2014 14,173
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees		281 2016 13,020 5,414,819		321 2015 13,743 6,929,983		362 2014 14,173 7,327,439
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards *		281 2016 13,020 5,414,819 107,057	\$ \$	321 2015 13,743 6,929,983 128,399	\$	362 2014 14,173 7,327,439 136,563
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars *		281 2016 13,020 5,414,819 107,057 319,817,312	\$	321 2015 13,743 6,929,983 128,399 357,158,718	\$	362 2014 14,173 7,327,439 136,563 372,188,694
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants *		281 2016 13,020 5,414,819 107,057 319,817,312 5,373	\$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182	\$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars *		281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145	\$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464	\$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants *	\$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978	\$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104	\$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars *	\$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978 12,486,737	\$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345	\$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars * Number of Teacher Scholarships *	\$ \$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978	\$ \$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345 489	\$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644 486
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars * Number of Teacher Scholarships * Teacher Scholarships Dollars *	\$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978 12,486,737 0 0	\$ \$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345 489 1,791,648	\$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644 486 2,342,255
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars * Number of Teacher Scholarships * Teacher Scholarships Dollars * Number of Golden Apple Scholarships *	\$ \$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978 12,486,737 0 0 764	\$ \$ \$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345 489 1,791,648 404	\$ \$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644 486 2,342,255 360
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars * Number of Teacher Scholarships * Teacher Scholarships Dollars * Number of Golden Apple Scholarships * Golden Apple Scholarship Dollars *	\$ \$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978 12,486,737 0 0	\$ \$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345 489 1,791,648	\$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644 486 2,342,255
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars * Number of Teacher Scholarships * Teacher Scholarships Dollars * Number of Golden Apple Scholarships * Golden Apple Scholarship Dollars * * Unaudited	\$ \$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978 12,486,737 0 0 764	\$ \$ \$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345 489 1,791,648 404	\$ \$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644 486 2,342,255 360
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars * Number of Teacher Scholarships * Teacher Scholarships Dollars * Number of Golden Apple Scholarships * Golden Apple Scholarship Dollars * * Unaudited AGENCY DIRECTOR	\$ \$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978 12,486,737 0 0 764	\$ \$ \$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345 489 1,791,648 404	\$ \$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644 486 2,342,255 360
Average Number of Employees (Unaudited) SELECTED ACTIVITY MEASURES Net Cost of Property and Equipment (in thousands) Investment Management Fees Number of Students Receiving MAP Awards * MAP Award Grant Dollars * Number of Illinois Veterans Grants * Illinois Veterans Grant Dollars * Number of National Guard Grants * National Guard Grant Dollars * Number of Teacher Scholarships * Teacher Scholarships Dollars * Number of Golden Apple Scholarships * Golden Apple Scholarship Dollars * * Unaudited	\$ \$ \$ \$	281 2016 13,020 5,414,819 107,057 319,817,312 5,373 23,440,145 1,978 12,486,737 0 0 764	\$ \$ \$ \$	321 2015 13,743 6,929,983 128,399 357,158,718 6,182 26,901,464 2,104 9,956,345 489 1,791,648 404	\$ \$ \$ \$	362 2014 14,173 7,327,439 136,563 372,188,694 7,516 31,025,842 1,855 7,517,644 486 2,342,255 360

FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

EMPLOYEE PERFORMANCE EVALUATIONS NOT COMPLETED TIMELY

The Commission did not complete all required employee performance evaluations in a timely manner.

16 annual performance evaluations were submitted between 3 to 80 days late

We noted 16 of 47 (34%) annual performance evaluations were submitted between 3 and 80 days late to the Human Resource Department (HRD). (Finding 2, page 12). **This finding has been repeated since 2010.**

We recommended the Commission develop controls to complete performance evaluations timely.

Commission agreed with auditors

Commission officials agreed with the finding and stated they have embarked on a new evaluation system that is ongoing and provides employees and their managers the opportunity to meet more often, as needed, to set goals and measure those goals. This will help ensure that performance appraisals are done consistently and in a timely manner (For the previous Commission response, see Digest Footnote #1.)

OTHER FINDINGS

The remaining findings are reportedly being given attention by the Commission. We will review the Commission's progress towards the implementation of our recommendations in our next engagement.

AUDITOR'S OPINION

The Financial Audit report was previously released. The auditors stated the financial statements of the Commission as of and for the year ended June 30, 2016 are fairly stated in all material respects. Auditors included a paragraph emphasizing that the Illinois Prepaid Tuition Program has a deficit of \$215 million as of June 30, 2016.

ACCOUNTANT'S OPINION

The accountants conducted a compliance examination of the Commission for the two years ended June 30, 2016, as required by the Illinois State Auditing Act. The accountants stated the Commission complied, in all material respects, with the requirements described in the report.

This engagement was conducted by RSM US LLP.

SIGNED ORIGINAL ON FILE

BRUCE L. BULLARD Division Director

This report is transmitted in accordance with Section 3-14 of the Illinois State Auditing Act.

SIGNED ORIGINAL ON FILE

FRANK J. MAUTINO Auditor General

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DIGEST FOOTNOTES

#1 - EMPLOYEE PERFORMANCE EVALUATIONS NOT COMPLETED TIMELY

2014: We agree with the recommendation. The Agency Human Resources Department will continue to follow up with management to ensure that the employee performance evaluations are submitted timely or that extension requests are submitted timely.