

# STATE OF ILLINOIS OFFICE OF THE AUDITOR GENERAL

Frank J. Mautino, Auditor General

# SUMMARY REPORT DIGEST

# STATE EMPLOYEES' RETIREMENT SYSTEM

**Compliance Examination** 

For the Year Ended June 30, 2017

Release Date: April 26, 2018

FINDINGS THIS AUDIT: 3				AGING SCHEDULE OF REPEATED FINDINGS					
	New	Repeat	<u>Total</u>	<b>Repeated Since</b>	Category 1	Category 2	Category 3		
<b>Category 1:</b>	0	0	0	2016		17-1, 17-2			
Category 2:	1	2	3						
Category 3:	0	0	0						
TOTAL	1	2	3						
FINDINGS L	FINDINGS LAST AUDIT: 3								

# **INTRODUCTION**

This digest covers our Compliance Examination of the State Employees' Retirement System for the year ended June 30, 2017. A separate Financial Audit as of and for the year ending June 30, 2017, was previously released on February 8, 2018. In total, this report contains 3 findings, none of which were reported in the Financial Audit.

# **SYNOPSIS**

- (17-1) The State Retirement System, which administers the State Employees' Retirement System, has weaknesses in their change management procedures.
- (17-2) The State Employees' Retirement System of the State of Illinois has had a vacancy in one of its thirteen required trustees of the Board for more than two years.

**Category 1:** Findings that are **material weaknesses** in internal control and/or a **qualification** on compliance with State laws and regulations (material noncompliance).

Category 2: Findings that are significant deficiencies in internal control and noncompliance with State laws and regulations.

**Category 3:** Findings that have **no internal control issues but are in noncompliance** with State laws and regulations.

{Expenditures and Activity Measures are summarized on next page.}

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#### STATE EMPLOYEES' RETIREMENT SYSTEM OF ILLINOIS COMPLIANCE EXAMINATION

For the Year Ended June 30, 2017

EXPENSE AND RECEIPT STATISTICS		FY 2017		FY 2016
Total Expenditures	\$	3,783,120,408	\$	3,620,073,270
General Revenue Fund - 001:	-	-,, -, -,	•	- ) ) ) -
Continuing appropriation for pension contributions		1,309,399,650		1,329,170,050
Continuing appropriation fiscal year shortfall		-		37,968,539
All other expenses		43,955		41,380
State Employees' Retirement System Fund - 479:		,		,
Pensions, annuities and benefits		2,304,686,635		2,162,995,037
Refunds		127,369,414		46,668,909
Payments to General Obligation Retirement Fund		24,323,737		24,872,635
Electronic data processing		5,909,670		5,998,051
Personal services.		5,154,430		5,365,920
Other payroll costs		4,231,261		4,453,934
Contractual services		1,267,540		1,740,943
All other expenses		201,785		329,826
State Employee Retirement System Excess Benefit Fund - 788:		,		,
Pensions, annuities and benefits		532,331		468,046
	¢	-	¢	
Total Receipts	\$	2,381,098,948	\$	2,361,620,664
CHANGES IN INVESTMENT BALANCES		June 30, 2017		June 30, 2016
Balance at beginning of year, at fair value	\$	14,741,054,632	\$	14,967,254,053
Net cash added (withdrawn) from investments		(230,000,000)		(100,000,000)
Net investments		14,511,054,632		14,867,254,053
Investment income - interest, dividends and other		397,922,111		449,189,664
Investment expenses		(28,874,161)		(38,394,629)
Net investment income		369,047,950		410,795,035
Net realized gain (loss) on sales of investments		434,071,475		127,975,145
Net unrealized gain (loss) on investments				
Net appreciation (depreciation) in fair value of investments		<u>1,008,431,279</u> 1,442,502,754		(664,969,601) (536,994,456)
		1,442,502,754		(330,994,430)
Total net investment income (loss)		1,811,550,704		(126,199,421)
Balance at end of year, at fair value	\$	16,322,605,336	\$	14,741,054,632
CONTRIBUTIONS/DEDUCTIONS AND EFFECTS ON INVESTMENTS (UNAUDITED)		FY 2017		FY 2016
CONTRIBUTIONS:		·		
Participant	\$	251,610,974	\$	256,198,172
Employer		1,798,348,440		1,882,243,268
Total Contributions		2,049,959,414		2,138,441,440
DEDUCTIONS:				
Benefits		2,328,620,783		2,190,501,203
Refunds		26,608,011		26,708,730
Administration		15,957,439		16,126,997
Total Deductions		2,371,186,233		2,233,336,930
Contributions in Excess of Deductions (Investments Used to pay				
Benefits and Expenses)	\$	(321,226,819)	\$	(94,895,490)
	<u> </u>			
SUPPLEMENTARY INFORMATION (UNAUDITED) Average number of System employees		June 30, 2017 99		June 30, 2016 97
Retirees and beneficiaries receiving benefits		71,805		70,031
Total members		85,371		87,437
Total active members		60,612		61,317
Money-weighted rate of return		12.4%		-0.9%
EXECUTIVE SECRETARY		12.470		-0.970
During Engagement Period: Timothy Blair				
Currently: Timothy Blair				

## FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

## CHANGE MANAGEMENT WEAKNESSES

The State Retirement System, which administers the State Employees' Retirement System (System), has weaknesses in their change management procedures.

The System develops and deploys custom software to manage pension accounts of Illinois members and collects, stores, and processes confidential and protected information related to this mission.

The System had established formal change management procedures; however, the procedures did not address migrating changes into the production environment. In addition, programmers developing and making changes to applications had access to the production environment and the capability to implement changes. Furthermore, monitoring tools were not in place to detect unauthorized code migrations. (Finding 1, page 10)

We recommended the System continue to update its change management procedures to address specific procedures for migrating changes into the production environment. We also recommended, the procedures include a standard form for requesting a change be moved into production and include user and management approval and ensure programmers are prevented from migrating changes into the production environment. Lastly, we recommended if the Office determines that programmer access is necessary in some situations, it should establish and enforce compensating controls to ensure appropriate and documented management oversight and approval.

System officials accepted the auditor's recommendation and indicated they are working to implement an upgrade to existing software in calendar year 2018 which will remedy the change management weaknesses noted.

#### **BOARD OF TRUSTEES VACANCY**

The State Employees' Retirement System of the State of Illinois (System) has had a vacancy in one of its thirteen required trustees of the Board for more than two years as of the end of fieldwork on November 17, 2017.

During the current compliance examination, the auditors noted that a Board member resigned from the Board on October 15, 2015. The System's Executive Secretary informed the Board of the resignation on that same day. In addition, on November 4, 2015 the Executive Secretary communicated this vacancy to the Governor's Office via email requesting that the vacancy be

The System develops and deploys custom software to manage pension accounts

Change management procedures did not address migrating changes into the production environment

Programmers had access to the production environment

System officials accepted auditor's recommendation

Board vacancy for more than two years

The System communicated the vacancy with the Governor's Office in November 2015

There has been no further follow-up communications

System officials accepted auditor's recommendation

filled. As of the end of fieldwork on November 17, 2017 the vacancy had not been filled and there has been no further follow-up communications with the Governor's Office by the System. (Finding 2, page 11)

We recommended the System continue to communicate with the Governor's Office in order to fill the vacancy in its Board of Trustees.

The System accepted the auditor's recommendation and indicated they will communicate with the Office of the Governor to seek an appointment which will fully staff the Board.

## **OTHER FINDINGS**

The remaining finding pertains to the System not properly monitoring its contracts during the engagement period. We will review the System's progress towards the implementation of our recommendations in our next State compliance examination.

#### ACCOUNTANT'S OPINION

The accountants conducted a State compliance examination of the State Employees' Retirement System for the year ended June 30, 2017, as required by the Illinois State Auditing Act. The accountants stated the System complied, in all material respects, with the requirements described in the report.

This State compliance examination was conducted by RSM US LLP.

#### SIGNED ORIGINAL ON FILE

JANE CLARK Division Director

This report is transmitted in accordance with Section 3-14 of the Illinois State Auditing Act.

#### SIGNED ORIGINAL ON FILE

FRANK J. MAUTINO Auditor General

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