#### STATE OF ILLINOIS

# OFFICE OF THE AUDITOR GENERAL

Release Date: May 25, 2021

Frank J. Mautino, Auditor General

#### **SUMMARY REPORT DIGEST**

#### **CHICAGO STATE UNIVERSITY**

Financial Audit
For the Year Ended June 30, 2020

FINDINGS THIS AUDIT: 3				AGING SCHEDULE OF REPEATED FINDINGS					
	New	Repeat	<u>Total</u>	Repeated Since	Category 1	Category 2	Category 3		
Category 1:	1	0	1						
Category 2:	2	0	2		No Repeat Findings				
Category 3:	0	0	0						
TOTAL	3	0	3						
FINDINGS LAST AUDIT: 1									

#### **INTRODUCTION**

This digest covers the Chicago State University's (University) Financial Audit as of and for the year ended June 30, 2020. The University's Compliance Examination (including the Single Audit) covering the year ended June 30, 2020 will be issued in a separate report at a later date.

#### **SYNOPSIS**

- (20-3) The University did not have adequate internal control over reporting its census data and did not have a reconciliation process to provide assurance census data submitted to its pension and other postemployment benefits (OPEB) plans was complete and accurate.
- (20-2) The University had weaknesses over change management.

**Category 1:** Findings that are **material weaknesses** in internal control and/or a **qualification** on compliance with State laws and regulations (material noncompliance).

Category 2: Findings that are significant deficiencies in internal control and noncompliance with State laws and regulations.

Category 3: Findings that have no internal control issues but are in noncompliance with State laws and regulations.

{Financial data is summarized on next page.}

## CHICAGO STATE UNIVERSITY FINANCIAL AUDIT

For the Year Ended June 30, 2020

REVENUES, EXPENSES, AND CHANGES IN NET POSITION		2020		2019
Operating Revenues				
Student tuition and fees, net	\$	17,178,673	\$	19,513,740
Federal grants and contracts		5,746,554		6,864,139
State and local grants and contracts		284,370		180,094
Nongovernmental grants and contracts		274,763		275,919
Auxiliary enterprises		6,721,419		7,050,464
Other operating revenues		2,266		7,742
Total Operating Revenues	-	30,208,045	-	33,892,098
Operating Expenses	-		-	, ,
Instruction		40,959,420		39,968,488
Research		1,054,292		1,598,951
Public service		2,662,727		3,341,199
Academic support		7,421,386		7,041,555
Student services		5,537,490		5,600,057
Institutional support		16,471,976		15,391,314
Operations and maintenance of plant		14,427,390		15,370,194
Depreciation		5,132,643		5,438,200
Scholarship and fellowship		7,215,500		5,002,400
Auxiliary enterprises.		9,200,711		10,624,151
Total Operating Expenses		110,083,535		109,376,509
Operating (Loss)		(79,875,490)		(75,484,411)
Nonoperating Revenues (Expenses)		(17,013,470)	-	(73,707,711)
State appropriations		36,926,151		35,258,300
Special funding situation		21,591,918		19,698,040
On-behalf payments		5,645,000		7,074,000
Federal and State nonoperating grants		11,850,708		9,578,960
Investment income		321,397		538,013
		(375,849)		(450,769)
Interest on capital assets - related debt  Other, net		903,862		898,142
Increase (Decrease) in Net Position		(3,012,303)		(2,889,725)
Net position, beginning of year (as previously reported)		145,987,165		148,529,977
Prior Period Adjustment		649,891		346,913
Net position, beginning of year (as restated)		146,637,056	-	148,876,890
	\$	143,624,753	\$	145,987,165
Net position, end of year	Þ	143,024,733	J.	143,967,103
STATEMENT OF NET POSITION		2020		2019
Cash and Cash Equivalents	\$	23,481,972	\$	30,821,416
Balance in State Appropriation		6,200,276		1,245,427
Capital Assets, net		140,851,797		142,633,233
Other Assets		6,624,394		6,182,336
Total Assets		177,158,439		180,882,412
Deferred Outflows of Resources - Pension Contributions		523,495		323,727
Current Liabilities		12,865,827		11,770,825
Bonds Payable		5,115,000		6,640,000
Other Noncurrent Liabilities		10,140,199		8,617,203
Total Liabilities	-	28,121,026		27,028,028
			-	,020,020
Deferred Inflows For OPEB Expense		5,936,155		8,190,946
Net Position	\$	143,624,753	\$	145,987,165
PRESIDENT				
PRESIDENT During Audit Period: Ms. Zaldwaynaka Scott, Esq.				

### FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

#### INADEQUATE CONTROL OVER CENSUS DATA

The University did not have adequate internal control over reporting its census data and did not have a reconciliation process to provide assurance census data submitted to its pension and other postemployment benefits (OPEB) plans was complete and accurate.

During testing, some of the significant issues we noted included the following:

Initial complete reconciliation of its census data not performed

 The University had not performed an initial complete reconciliation of its census data recorded by the State Universities Retirement System (SURS) and Department of Central Management Services (CMS) to its internal records to establish a base year of complete and accurate census data.

A disability leave of absence reported as a termination

• One of 80 (1%) employees tested had a disability leave of absence reported as a termination by the University to SURS and the employee's eventual return from leave was not reported by the University to SURS.

Two events reported to CMS 305 and 453 days late and one event never reported to CMS

• Three of 80 (4%) employees tested had two events reported to CMS 305 and 453 days after the effective date of the event and one event where the employee's insurance should have terminated due to the employee reaching the maximum leave of absence period in September 2017 which was never reported by the University to CMS.

Seven employees' service credits were off by 1 to 2.75 years.

- We performed an analysis of transactions reported by the University to SURS during the census data accumulation period throughout Fiscal Year 2018, noting the following problems:
  - Six of 120 (5%) employees reported as hired had actually been hired in other fiscal years.
     SURS determined the total potential impact to each employee's total service credit could be off by 1 to 2.75 years.
  - One of one (100%) employee reported as laid off by the University was untimely reported to SURS by the University. SURS determined the total potential impact to the employee's total service credit could be off by 1 year. (Finding 3, pages 68-73)

We recommended the University implement controls to ensure census data events are timely and accurately reported to SURS and CMS. Further, we recommended the University work with SURS and CMS to develop an annual reconciliation process of its active members' census data from its underlying records to a report from each plan of census data submitted to the plan's actuary.

University officials agreed

University officials agreed with the recommendation and stated the University would work with SURS and CMS to develop a reconciliation process. University officials also stated the University would request necessary employee visa data from SURS and GSU and act accordingly based on information received. Further, they stated internal workflows and procedures would be documented and improved to minimize mistakes and cross-training would be performed to provide improved backup and a system of secondary review.

#### CHANGE CONTROL WEAKNESSES

The University had weaknesses over change management.

We tested a sample of nine changes made to the University's Enterprise Application Software, noting:

- Eight changes (89%) did not have a change request documented.
- Eight changes (89%) did not have evidence of approval prior to the development of the change.
- Seven changes (78%) were developed and deployed to the production environment by the same individual without maintaining adequate segregation of duties.
- Seven changes (78%) did not have evidence of user acceptance testing and approval prior to deployment of the changes to the production environment. (Finding 2, pages 66-67)

We recommended the University comply with its Change Management Policy, including the completion of Request for Change forms, approval of changes prior to development, and testing of changes prior to implementation to production. In addition, we recommended adequate segregation of duties be observed to prevent the risk that unauthorized changes are implemented to production.

University officials agreed

University officials agreed with the recommendation and stated the University was working on updating the change control policy, establishing a Change Advisory Board (CAB), creating

# Changes developed without change requests and approvals

### Changes deployed to production without user testing and approvals

a new process to funnel all changes to CAB for assessment, and updating documentation requirements around change requests.

#### **OTHER FINDINGS**

The remaining finding pertains to weaknesses over computer security. We will review the University's progress towards the implementation of our recommendations in our next engagement.

#### **AUDITOR'S OPINION**

The auditors stated the financial statements of the University as of and for the year ended June 30, 2020, are fairly stated in all material respects.

The financial audit was conducted by Roth & Company, LLP.

#### **SIGNED ORIGINAL ON FILE**

JANE CLARK
Division Director

This report is transmitted in accordance with Section 3-14 of the Illinois State Auditing Act.

SIGNED ORIGINAL ON FILE

FRANK J. MAUTINO Auditor General

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