

REPORT DIGEST

**DEPARTMENT OF
CENTRAL MANAGEMENT
SERVICES
BUREAU OF
COMMUNICATION AND
COMPUTER SERVICES**

THIRD PARTY REVIEW

For the Year Ended:
June 30, 2010

Release Date:
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State of Illinois
Office of the Auditor General
WILLIAM G. HOLLAND
AUDITOR GENERAL

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INTRODUCTION

The Department of Central Management Services' (Department) Bureau of Communication and Computer Services carries out statutory responsibilities relating to data processing and telecommunication services (20 ILCS 405/405-10; 20 ILCS 405/405-20; 20 ILCS 405/405-250; 20 ILCS 405/405-255; 20 ILCS 405/405-260; 20 ILCS 405/405-270 and 20 ILCS 405/405-410). To fulfill its responsibilities, the Department operates the Central Computer Facility (CCF), the Communications Center, and branch facilities. Through its facilities, the Department provides data processing services to approximately 100 user agencies.

The Department is mandated to manage or delegate the management of the procurement, retention, installation, maintenance, and operation of all electronic data processing equipment used by State agencies to achieve maximum economy consistent with development of adequate and timely information in a form suitable for management analysis, in a manner that provides for adequate security protection and back-up facilities for that equipment.

The Department functions as a service organization providing computing and telecommunication resources for State agencies' use. The Department and the agencies that use the Department's computer resources share the responsibility for maintaining the integrity and security of computerized data and functions.

We reviewed data processing general controls at the Department primarily during the period from January 4, 2010 to May 31, 2010. We performed tests to determine compliance with policies and procedures, conducted interviews, performed observations, and identified specific control objectives and procedures we considered necessary to evaluate the controls.

We also reviewed application controls for systems maintained by the Department for State agencies' use. The systems reviewed were the Accounting Information, Central Payroll, Central Inventory, and Central Time and Attendance Systems.

AUDITORS' OPINION

The procedures were generally sufficient to provide reasonable, but not absolute, assurance that relevant general and application control objectives were achieved.

A handwritten signature in blue ink, appearing to read "William G. Holland".

WILLIAM G. HOLLAND, Auditor General

ILLINOIS DEPARTMENT OF CENTRAL MANAGEMENT SERVICES
BUREAU OF COMMUNICATION AND COMPUTER SERVICES

STATISTICS	2010
Mainframes	4 Units Configured as 11 Production Systems and 6 Test Systems 1 Unit Configured as 5 Systems for Business Continuity
Services/Workload	Impact Printing – 7.2 Million Lines per Month Laser Printing – 14.5 Million Pages per Month
State Agency Users	100
Bureau Employees	2007 -- 748 2008 -- 708 2009 -- 679 2010 -- 641
Historical Growth Trend**	2007 -- 3,962 -- MIPS 2008 -- 4,018 -- MIPS 2009 -- 4,035 -- MIPS 2010 -- 3,908 -- MIPS -- Million Instructions Per Second ** In the month of April for each year listed

Information provided by the Department – Unaudited

DEPARTMENT DIRECTOR AND DEPUTY DIRECTOR/BUREAU MANAGER
During Audit Period and Current: Director: James Sledge
During Audit Period: Deputy Director/Bureau Manager: Doug Kasamis (7/1/2009 to 9/30/2009) Currently: Acting Deputy Director/Bureau Manager: Rich Fetter (10/1/2009 to present)