STATE OF ILLINOIS

OFFICE OF THE AUDITOR GENERAL

Release Date: February 19, 2015

William G. Holland, Auditor General

SUMMARY REPORT DIGEST

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Financial Audit For the Year Ended June 30, 2014

| FINDINGS THIS AUDIT: 1 | | | | AGING SCHEDULE OF REPEATED FINDINGS | | | |
|------------------------|-----|--------|--------------|-------------------------------------|------------|------------|------------|
| | New | Repeat | <u>Total</u> | Repeated Since | Category 1 | Category 2 | Category 3 |
| Category 1: | 0 | 0 | 0 | 2007 | | 1 | |
| Category 2: | 0 | 1 | 1 | | | | |
| Category 3: | 0 | _0 | _0 | | | | |
| TOTAL | 0 | 1 | 1 | | | | |
| | | | | | | | |
| FINDINGS LAST AUDIT: 2 | | | | | | | |

INTRODUCTION

This report covers our financial audit of the Department of Central Management Services for the year ended June 30, 2014. A State compliance examination covering the two years ended June 30, 2015 will be performed next year.

SYNOPSIS

• (14-01) The Department had not implemented effective security controls over all servers in the midrange environment.

Category 1: Findings that are **material weaknesses** in internal control and/or a **qualification** on compliance with State laws and regulations (material noncompliance).

Category 2: Findings that are significant deficiencies in internal control and noncompliance with State laws and regulations.

Category 3: Findings that have no internal control issues but are in noncompliance with State laws and regulations.

{Financial data is summarized on next page.}

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES FINANCIAL AUDIT

For the Year Ended June 30, 2014

| STATEMENT OF ACTIVITIES | | Fiscal Year | Fiscal Year | | | | |
|--|---|--|---|--|--|--|--|
| (expressed in thousands) | | 2014 | 2013 | | | | |
| PROGRAM REVENUES Charges for Services | | \$ 3,064,933 | \$ 3,127,634 | | | | |
| EXPENSES Total Expenses NET (EXPENSES) REVENUES | | 6,168,171 (3,103,238) | 6,786,690 (3,659,056) | | | | |
| Total General Revenues and TransfersCHANGE IN NET POSITION | 1,684,019 (1,419,219) | 1,616,149 (2,042,907) | | | | | |
| Net Position, July 1, as restated | (10,004,715) \$ (11,423,934) | (7,961,808) \$ (10,004,715) | | | | | |
| STATEMENT OF NET POSITION (expressed in thousands) | | Fiscal Year 2014 | Fiscal Year 2013 | | | | |
| Cash, Equity and Cash Equivalents Capital Assets, net Other Assets Total Assets | | \$ 236,526 338,526 1,025,565 1,600,617 | \$ 306,926 324,322 1,356,255 1,987,503 | | | | |
| Accounts Payable and Accrued LiabilitiesLong Term Obligations and Other Liabilities Total Liabilities | 1,789,381 11,235,170 13,024,551 | 2,110,593 9,881,625 11,992,218 | | | | | |
| Net Position, Net Investment in Capital Assets Net Position, Restricted Net Position, Unrestricted Total Net Position | 323,208 4,230 (11,751,372) \$ (11,423,934) | 305,442 4,130 (10,314,287) \$(10,004,715) | | | | | |
| SCHEDULE OF FUNDING PROGRESS OTHER POSTEMPLOYMENT BENEFIT PLAN ACTUARIAL LIABILITY (expressed in thousands) | June 30, 2013 | June 30, 2011 | June 30, 2009 | | | | |
| Actuarial Value of Assets | \$ - \$ 34,488,085 \$ 34,488,085 0.00% | \$ - \$ 33,295,354 \$ 33,295,354 0.00% | \$ - \$ 27,124,061 \$ 27,124,061 0.00% | | | | |
| AGENCY DIRECTOR During Examination Period: Mr. Malcolm Weems (7/1/11 through 10/4/13) Ms. Simone McNeil - Acting (10/5/13 through 1/12/15) Currently: Mr. Tom Tyrrell- Acting | | | | | | | |

FINDINGS, CONCLUSIONS, AND RECOMMENDATIONS

INADEQUATE SECURITY AND CONTROL OVER THE MIDRANGE ENVIRONMENT

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The Department had not implemented adequate security and controls over the midrange environment.

Inadequate security of midrange environment

Although the Department had implemented standards to secure and control the midrange environment, the standards did not require widespread deployment to legacy systems. As such, the Department still had not implemented effective security controls over all servers in the midrange environment.

Standards not applied consistently to all servers

Upon review, auditors noted standards had not been consistently applied on all servers. Specifically, we noted servers:

- Running unsupported operating systems or service pack versions,
- Without anti-virus software,
- Not properly backed up,
- With deficient password length and content requirements, and
- With administrative and user accounts which did not require passwords. (Finding 1, pages 60-62) **This finding was first reported in 2007.**

We recommended the Department should ensure the standards to secure and control the environment are implemented across the midrange environment.

The auditors specifically recommended the Department: (1) ensure all administrative accounts meet password and security standards; (2) standardize password length and content requirements and ensure all accounts require a password; (3) update servers to current vendor recommended patch or service pack levels; (4) ensure all servers are running antivirus software; and (5) ensure all servers are routinely backed up.

Department agrees with auditors

Department officials concurred with our recommendation and stated that they continue to work with other agencies toward standardization and maturity in the midrange environment. (For the previous Department response, see Digest Footnote #1)

AUDITOR'S OPINION

Our auditors stated the Department's financial statements as of and for the year ended June 30, 2014 are fairly presented in all material respects.

WILLIAM G. HOLLAND Auditor General

WGH:skm

SPECIAL ASSISTANT AUDITORS

Our Special Assistant Auditors for this audit were Sikich LLP.

DIGEST FOOTNOTES

#1 – Inadequate Security and Control over the Midrange Environment

2013 - The Department concurs with the recommendation. The Department has implemented numerous policies, standards, tools, and procedures to help address these issues, including an ongoing review to ensure all servers are backed up and that there is sufficient documentation of the backups. We are working with agencies to update their older applications so that we can improve these environments.