



OFFICE OF THE AUDITOR GENERAL  
FRANK J. MAUTINO

**Supplemental Digest**  
**Department of Human Services**  
**July 2020**

Today I am releasing the report for the Department of Human Services (Department). The Department report contains a compliance attestation examination for the two years ending June 30, 2019. For the two years ending June 30, 2019, separate examinations were not performed at the Department's State-operated facilities; instead limited testing was performed at the facilities and the results of those procedures, as applicable, were incorporated into the Department's report.

Summaries of certain operational and statistical data have been included in the attached charts and schedules. For example, one chart provides details on the average number of residents / students by facility. This chart also groups the facilities by function and provides subtotals by function and for the Department as a whole. According to Department figures, for fiscal year 2019, the Department had an average total population of 3,755 residents / students at facilities, compared to 3,756 for fiscal year 2018 and 3,606 for fiscal year 2017.

Another chart provides details on the average cost per year per resident / student by center and also groups the facilities by function. This chart notes the average cost for fiscal year 2017, 2018 and 2019 as data was available. According to the Department, for fiscal year 2019 the average cost per year per resident / student ranged from a high of \$448,284 at John J. Madden Mental Health Center to a low of \$72,320 at the Illinois School for the Visually Impaired.

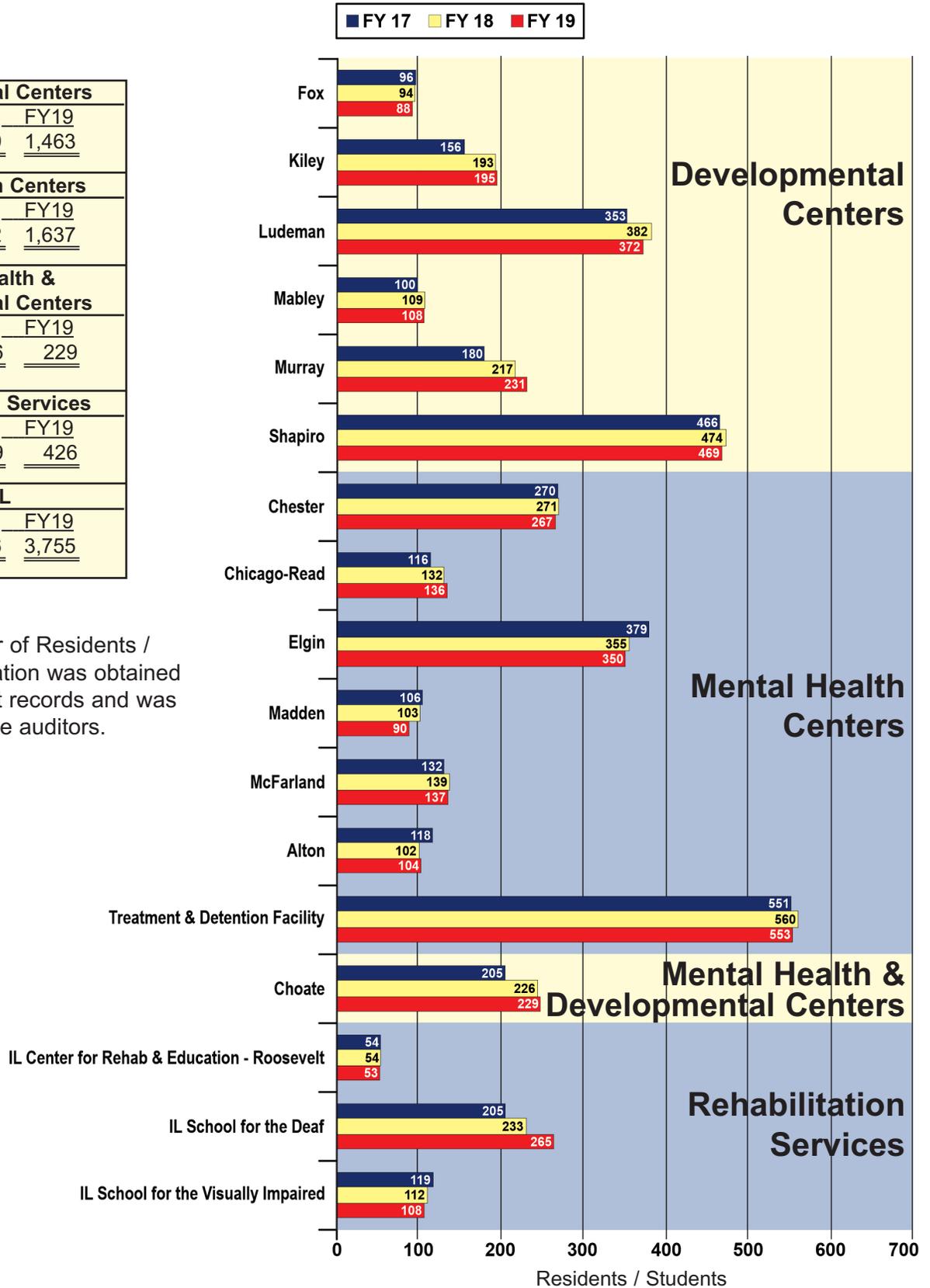
The final chart provides information regarding the value of paid overtime hours and earned compensatory hours, number of employees per center and the ratio of employees to residents / students at the facilities. Using information provided by the Department for fiscal year 2019, the number of employees per resident / student ranged from a high of 2.57 at John J. Madden Mental Health Center to a low of .41 at the Treatment and Detention Facility.

# AVERAGE NUMBER OF RESIDENTS/STUDENTS

(By Center, unaudited)

Developmental Centers			
FY17	FY18	FY19	
<u>1,351</u>	<u>1,469</u>	<u>1,463</u>	
Mental Health Centers			
FY17	FY18	FY19	
<u>1,672</u>	<u>1,662</u>	<u>1,637</u>	
Mental Health & Developmental Centers			
FY17	FY18	FY19	
<u>205</u>	<u>226</u>	<u>229</u>	
Rehabilitation Services			
FY17	FY18	FY19	
<u>378</u>	<u>399</u>	<u>426</u>	
TOTAL			
FY17	FY18	FY19	
<u>3,606</u>	<u>3,756</u>	<u>3,755</u>	

Average Number of Residents / Students information was obtained from Department records and was not verified by the auditors.

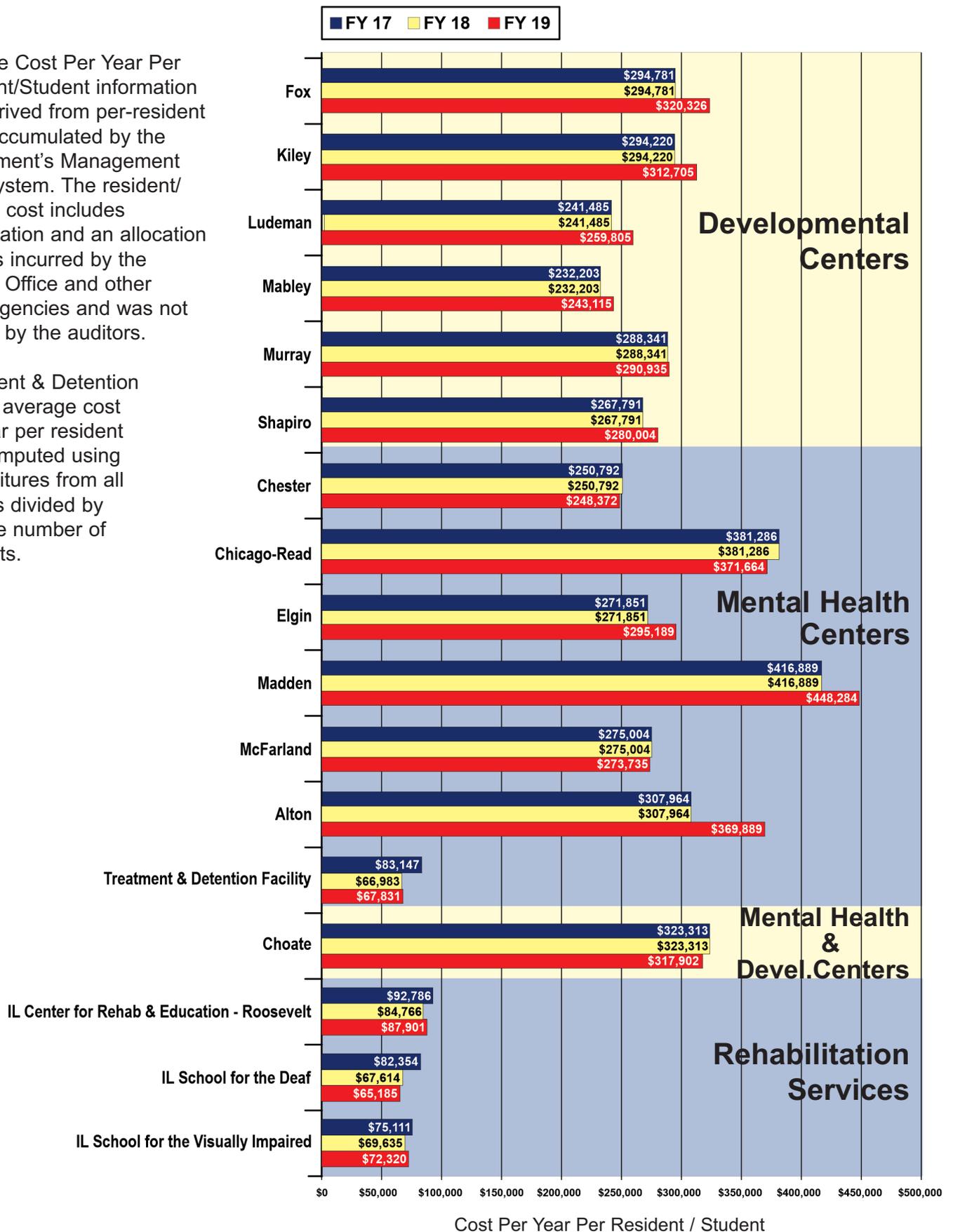


# AVERAGE COST PER YEAR RESIDENT/STUDENT

(By Center, unaudited)

Average Cost Per Year Per Resident/Student information was derived from per-resident costs accumulated by the Department's Management Cost System. The resident/student cost includes depreciation and an allocation of costs incurred by the Central Office and other State Agencies and was not verified by the auditors.

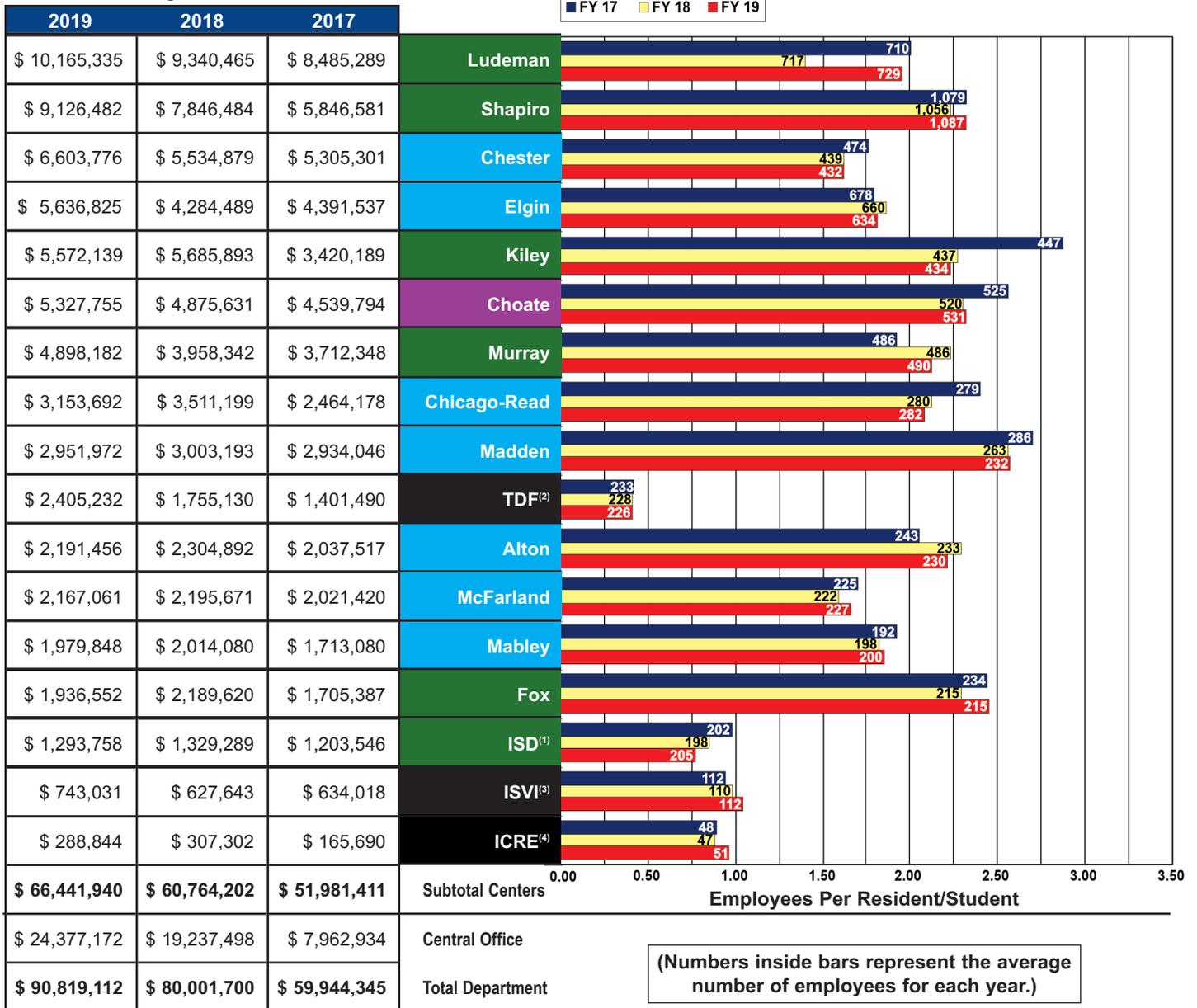
Treatment & Detention Facility average cost per year per resident was computed using expenditures from all sources divided by average number of residents.



# NUMBER OF EMPLOYEES PER RESIDENT/STUDENT & EMPLOYEE OVERTIME/COMPENSATORY TIME

(By Center, unaudited)

Total Value of Paid Overtime Hours & Earned Compensatory Time during Fiscal Year:



■ Developmental Centers  
 ■ Mental Health Centers  
 ■ Mental Health & Developmental Centers  
 ■ Rehabilitation Services Centers

Note: Information was obtained from Department records, and was not examined as part of the testing.

<sup>(1)</sup> Illinois School for the Deaf

<sup>(2)</sup> Treatment and Detention Facility

<sup>(3)</sup> Illinois School for the Visually Impaired

<sup>(4)</sup> Illinois Center for Rehabilitation & Education